

Cleaning and Maintenance

Before First Time Use

The Pump Circulation System needs to be flushed and drained before using an Ella's Walk-in Bathtub for the first time. To flush the bathtub, combine 2 cups of white vinegar and 2 cups of water. Then, fill the bathtub with water to reach an inch above the highest jets. Add the vinegar/water mixture, and run the bathtub for 10 minutes. Since the air and hydro system are plumbed, it is not necessary to flush after each bath.

To remove construction debris, use a mild detergent. More stubborn debris may be removed with denatured alcohol or Clorox Soft Scrub cleaner. Additionally, light scratches and dulled areas may be restored to their original luster by polishing the surface with a fine grade, automotive type cleaning and polishing compound, such as Turtle Wax brand products.

Suggested Monthly Cleaning Instructions

It is recommended that the pump's inlet cover is cleaned and the pump circulation system is flushed once a month. You can clean the pump's inlet cover by clearing debris, such as hair, followed by wiping it down using a non abrasive towel and a suggested cleaning material (see below).



Inlet Cover

Suggested Cleaning Materials

We recommend cleaning your walk-in bathtub once a month using a 1:1 ratio of white vinegar and water. Combine 2 cups of white vinegar and 2 cups of water. Then, fill the bathtub with water to reach an inch above the highest jets. Add the vinegar/water mixture, and run the bathtub for 10 minutes. You may also use the following cleaning products on your Ella's Walk-in bathtub:

- Dawn® Dish Detergent
- Rubbermaid® Commercial Strength Shower Tub & Tile Cleaner
- Home Depot HDX Shower Tub & Tile Cleaner
- Scrub Free Original Soap Scum Remover
- Kaboom Shower Tub & Tile Cleaner with OxiClean
- Simple Green All Purpose Cleaners (any scent)
- Simple Green Lime Scale Remover
- Simple Green Natural Bathroom Cleaner
- All Tilex Products
- All Pine-Sol Products
- All Clorox Fraganzia Products



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Cleaning Systems Included with Ella Walk-In Tub Hydro or Air Jetting Packages

Ozone Sterilization System

Ella's Hydrotherapy Massage System includes the Ozone Sterilization System. The sterilization system is the most eco-friendly, chemical free disinfectant that can eliminate a wide variety of inorganic, organic, and microbiological bacteria. It automatically engages when the hydrotherapy massage is activated. While the Ozone Sterilization System will not completely replace the need to clean your tub monthly, it is especially helpful in hygienic maintenance and eliminating odors in our one to two bather walk-in tub options.

Auto Purge System

Ella's Air Jet System includes an Auto Purge System. It automatically activates shortly after completing your bath in order to blow out any excess water and bacteria from the hoses. The Auto Purge System prevents your walk-in bathtub from getting moldy or clogged.

ATTENTION:

We do not recommend using abrasive cleaners and cleaning materials. Additionally, avoid using bath bombs because they may be difficult to clean or clog the jet system(s).

Bath oils, fragrances and salts may be used, however these items are not suggested because it may require more frequent maintenance and cleaning of your bathtub and/or plumbing.